



Employers:
What can we do for you?



About Us

At Construction Helpline, our portfolio includes delivering funded and non-funded e-learning construction health and safety courses, including NVQs and CITB SSP courses, with SMSTS being our most popular.

We're expanding into digital construction by adopting innovative technologies like AI and VR to support industry growth. Through these offerings, we also provide tailored Section 106 solutions, supplying a ready-made local workforce to meet your project needs.

Construction Helpline is a leading nationwide training provider with over 13 years of experience in the construction sector. We specialise in training workers and supporting employers with workforce recruitment and development.

We also deliver funded Skills Bootcamps across key UK regions, benefiting both the unemployed and self-employed.

[Visit our website for more](#)



Our Workforce Delivery Record

over 250,000 have trained with us

[Visit Our Employer Hub](#)



50,000 people placed into employment in the last 3 years

Our NVQ Course Levels



Level 2

Be work ready, focus on basic workplace skills and knowledge. Prepare for levels 3-4.



Level 3 - 4

Progress to an experienced skilled worker begin to develop your supervisory and management skills.

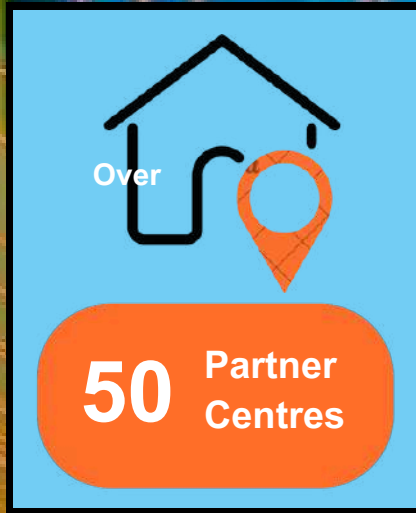


Level 5 - 7

For those with experience in Management and supervisory roles heading down a senior path.



Our Nationwide Reach



At Construction Helpline, our network of over 50 partner centres provides top-notch facilities and workstations, including dedicated computer rooms for enhanced learning experiences. Our on-centre courses feature expert tutors and tutor support for classroom-based learning, ensuring personalised guidance every step of the way. Help and guidance is continuously accessible at our centres, it's all at your finger tips!

Additionally, we offer ESOL courses tailored to provide language support and assistance for learners with learning difficulties, ensuring inclusivity and accessibility for all. Discover a supportive and enriching environment at our partner centres, where learning thrives and individuals excel in the construction industry.



THE AIM FROM CSN IS TO RECRUIT NEW STAFF AND FILL VACANCIES IN RESPONSE TO THE SKILLS GAP. THEY HOPE TO DO THIS THROUGH A NUMBER OF AVENUES:

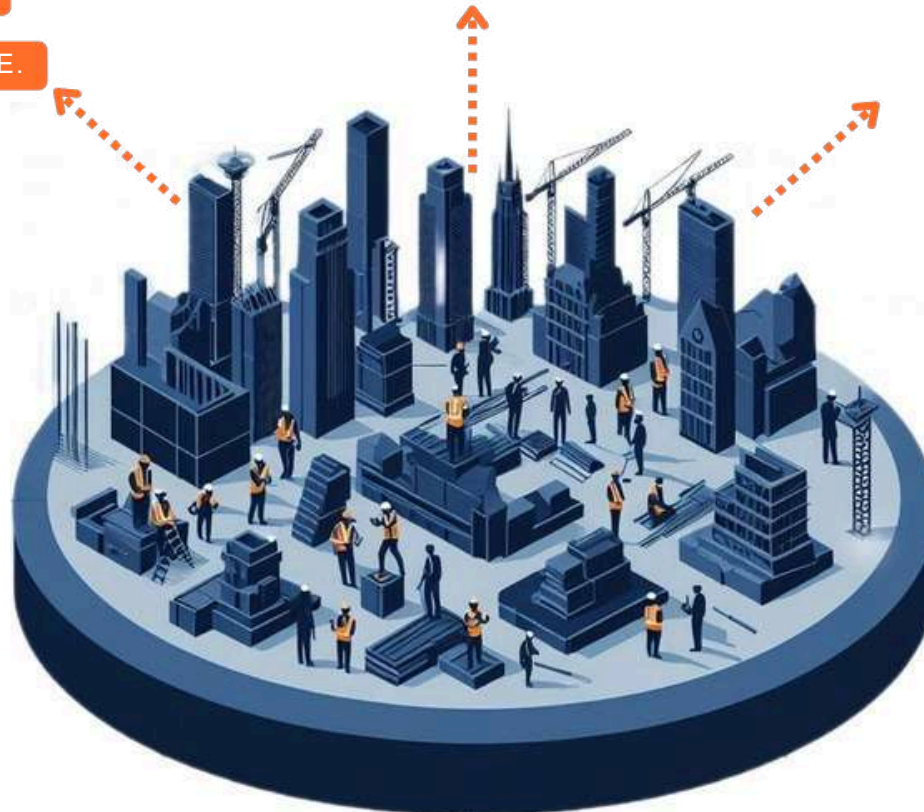
▶ **ENGAGE SKILLED WORKERS WHO ARE WORKING ELSEWHERE WITHIN THE INDUSTRY**

▶ **ATTRACTING SKILLED WORKERS WHO HAVE LEFT THE INDUSTRY**

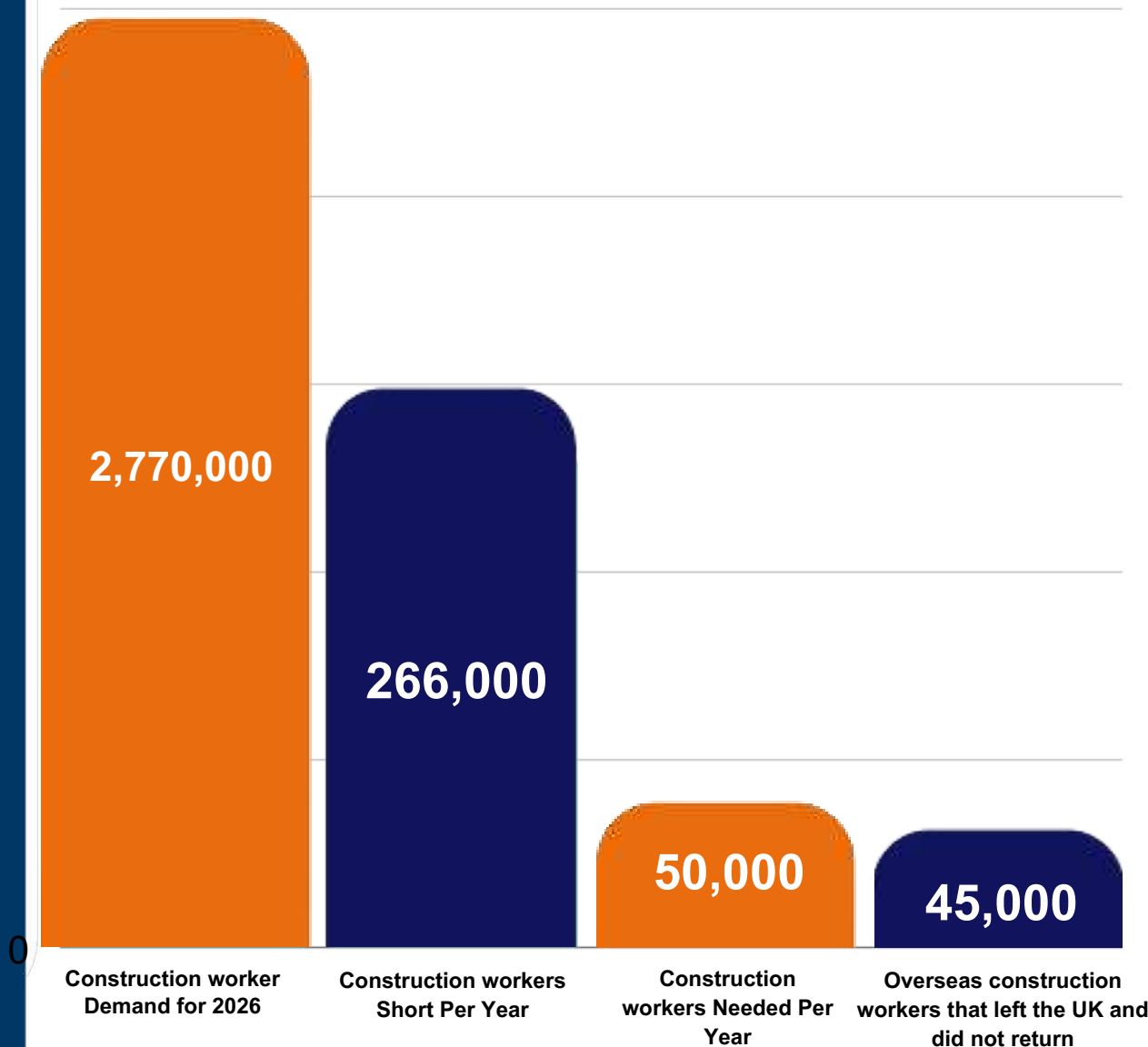
FROM 2023 TO 2027, THE EAST OF ENGLAND, GREATER LONDON, EAST MIDLANDS, SOUTHEAST, AND YORKSHIRE & THE HUMBER ARE FORECASTED TO EXCEED THE UK'S 1.5% ANNUAL GROWTH RATE.

LONDON REQUIRES 22,800 MORE CONSTRUCTION WORKERS BY 2027

THE UK SAW MORE LEVEL 2+ CONSTRUCTION QUALIFICATION CERTIFICATES IN 2022 THAN IN 2020 BUT REMAINED BELOW 2019 AND 2021 LEVELS.



The construction industry faces a critical shortage of skilled workers, with a projected deficit of 266,000 by 2026—50,000 annually. Key areas like carpentry, joinery, and construction management are hit hardest, alongside electrical and civil engineering.



Pandemic-driven career shifts and the loss of 45,000 overseas workers heighten the urgency for strategic workforce development. [Construction Helpline](#) is committed to addressing this need through recruitment, training, and reskilling to ensure the industry's resilience.

[Visit Our Employer Hub](#)



Our Employer Hub simplifies workforce training, helping you stay ahead in the construction sector. Invest in your team's development today and unlock the benefits of a skilled, compliant, and efficient workforce.



Explore the Employer Hub at Construction Helpline, your go-to resource for workforce development in the construction sector. Easily enrol your team in our online courses and access free funded programs like CITB grants and government-backed schemes. Upskill your workforce and meet industry standards with ease.

[Visit Employer Hub](#)

[Visit our website](#)



How to set up an account with us

Step 1

Create Account

Provide the details required including name, email, number and password. Meet your core design needs

Step 2

Verify your Account

Please check your email and follow the instruction to verify your account.

Step 3

Manage Training

Once your account is verified, view our courses and discover our offerings.

Top 4 Benefits Of Our Employer Hub

Collaborative Community

Join a network of like-minded employers, sharing insights and best practices for workforce development.

Customised Team Training

Access tailored training solutions designed to meet the specific needs of your business and team.

Dedicated Account Manager

Benefit from personalised support with a dedicated account manager to guide you through the process.

Exclusive Resources and Updates

Stay informed with the latest industry news, funding opportunities, and updates through your account.

[Visit Website Page](#)



Access upto 70% funded training when you join the Employer Network

If you are a CITB-registered employer, you could receive up to £25,000 per year to cover your training costs, with **70% of the costs fully funded by CITB through the Employer Network**. This funding helps businesses invest in workforce development, improve safety standards, and enhance operational efficiency-all while keeping training costs low.

✓ Hassle-Free Application Process

We take the stress out of applying for CITB funding by handling the process on your behalf. Our team works directly with your regional CITB Employer Network advisor to ensure your training needs are fully met, allowing you to focus on running your business while we secure your funding.

✓ 70% Funded Training - Pay Just 30%

With CITB covering 70% of your training costs, you only need to contribute the remaining 30%, making it one of the most cost-effective ways to upskill your workforce. This ensures that your workforce gets the training they need at a fraction of the usual price.

✓ Access a Wide Range of Industry-Recognised Qualifications

Your business can also access a variety of industry-recognised qualifications, including CITB SSP courses and Level 2-7 NVQs. This flexibility ensures your workforce is equipped with the latest skills required to excel in their roles.

✓ Training Tailored to Your Business Needs

Every construction business is unique, which is why our training programmes are customised to fit your specific needs. Whether you need health & safety compliance training or specialist trade skills, we work with you to build a programme that supports your company's goals and workforce requirements.



If you are a CITB registered employer, you can be eligible to access a range of fully funded CITB grants when taking one of our [CITB Site Safety Plus \(SSP\) courses](#), [Level 3-4 NVQs](#) and [Level 5-7 NVQs](#).

No matter the size of your organisation, CITB grant schemes are available to you, whether or not you pay a CITB levy. Our CITB Site Safety Plus (SSP) courses are classified as “short courses”, meaning grants are provided upon successful completion if they align with construction-related standards. As a CITB Approved Training Organisation (ATO), we deliver approved courses virtually, allowing learners to complete their training from home at their convenience, making skills development more accessible than ever.

Please note you must be registered with CITB in order to be eligible to receive grants. Under Section 106, you must account for training construction professionals local to your organisation



For all information on the Grant Schemes we provide, [click here](#).



[Call our Team](#)



The Course Types We Offer

Our Health & Safety courses are designed for broaden your knowledge and awareness of safety on-site.

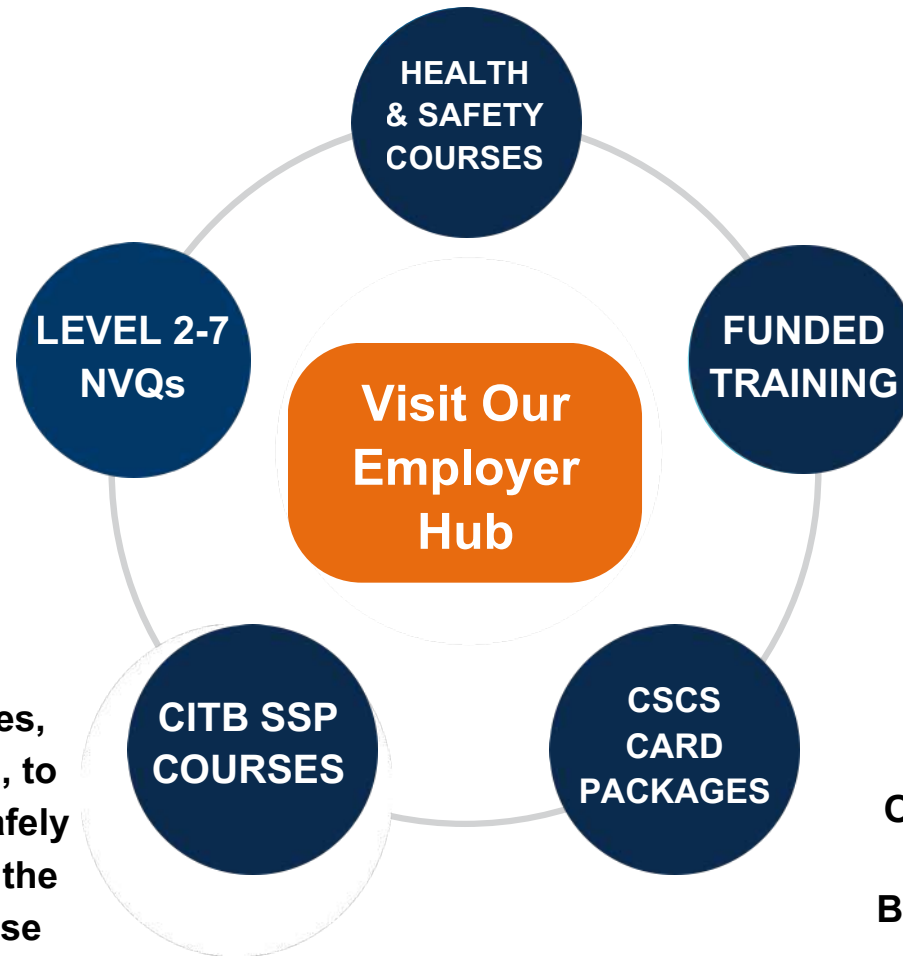
[Find out more](#)

We provide a wide range of Level 2-7 NVQ courses with the aim to up-skill workers in their career.

[Find out more](#)

We provide CITB SSP courses, including SSSTS and SMSTS, to teach workers how to work safely on-site and prepare them for the industry, specifically for those seeking qualifications in construction supervision and construction project management.

[Find out more](#)



We provide free Government backed training in a range of construction trades, where workers can gain an NVQ qualification and CSCS card once they complete the Funded training.

[Find out more](#)

Our CSCS Card Packages, ranging from Green to Black, are a perfect way for your workforce to get qualified and stay on-site.

[Find out more](#)



Our Health and Safety Courses

Build a Safer, More Compliant Workforce

At Construction Helpline, our Online Health and Safety Courses help employers ensure their teams are trained to identify risks, prevent accidents, and stay compliant with industry standards.

Key Benefits for Employers

Reduce Workplace Incidents:

Minimise risks and create a safer work environment.

Meet Legal Requirements:

Stay compliant with health and safety regulations.

Boost Productivity:

Confident, well-trained employees perform better.

Flexible and Cost-Effective:

Online courses save time and reduce downtime.

[View our Health and Safety Course Offerings](#)

Topics Covered :

Our courses cover essential areas such as asbestos awareness, fire marshal training, manual handling, emergency first aid, PPE training, and more! Each course is designed to equip your team with the knowledge and skills needed to handle workplace risks effectively and maintain a safe, compliant environment.





Funded by
UK Government

Our Funded Training Regions



GREATER
LONDON
AUTHORITY



Devon
County Council



SOUTH YORKSHIRE
SYMCA
MAYORAL
COMBINED
AUTHORITY

Enterprise
Cheshire +
Warrington



Construction Helpline provides high-quality, government-funded training in trades such as **Carpentry, Occupational Work Supervision, and Construction Site Management**. These free courses cater to both individuals working within construction as well as those looking to become self-employed individuals. In partnership with the Government's Lifetime Skills Guarantee initiative, offering sector-specific skills and employment opportunities. Our Skills Bootcamps, designed and delivered by Construction Helpline, produce skilled workers with practical and theoretical expertise, meeting the needs of construction employers.

[Visit Our Funded Training Page](#)





Construction Helpline is an Accredited Training Organisation (ATO) from the Construction Industry Training Board, allowing us to deliver CITB courses across the UK. With this CITB accreditation and ATO status, we are able to deliver a range of Site Safety Plus CITB courses, including SSSTS and SMSTS courses, allowing construction professionals to upskill within the Industry.

With over 11 courses available, and plans to onboard more, we are able to deliver individual and group bookings for our CITB courses, to help workers in your organisation.

[Check out our CITB courses](#)



At Construction Helpline, we pride ourselves on delivering top-quality training backed by robust accreditations and partnerships. Our commitment to excellence is reflected in our adherence to stringent standards and recognition from leading industry bodies.



CITB

As an Approved Training Organisation (ATO), we deliver CITB Site Safety Plus (SSP) courses for all levels of construction workers. Our programs enable career progression and maintain a safe workforce. CITB grants are available to supplement training costs, making group bookings for your team more cost-effective.



NOCN

In partnership with the NOCN Group, we provide quality training to enhance productivity and upskill the UK's construction workforce. Through funded and non-funded courses, we aim to engage more individuals in construction education, supporting both employers and learners.



City & Guilds

Our collaboration with City & Guilds enables us to deliver work-based training programs that increase on-site competency. From funded training programs to Gold NVQ packages, we provide flexible pathways to help individuals at any stage of their careers.



Pearson

Pearson

As a Pearson-approved provider, Construction Helpline offers Edexcel and BTEC qualifications, including Level 5 courses for the construction sector. In partnership with CITB, these programs enhance skills and career progression while benefiting from funding options for cost-effective training.

[Visit Pearson](#)



Lantra

Our partnership with Lantra, delivers accredited Level 1 Health and Safety in a Construction Environment training, a key requirement for obtaining a CSCS Green Card. This essential course ensures your team is qualified to work safely on-site while meeting industry standards. Invest in compliant and efficient workforce training today.

[Visit Lantra](#)

[Learn more](#)



Matrix Standard



Accredited to the Matrix Standard, we ensure learners and employers benefit from enhanced training experiences. This internationally recognized quality standard underscores our commitment to providing exceptional information, advice, and guidance.

Cyber Essentials



We hold Cyber Essentials certification, ensuring robust defenses against cyber threats. This commitment to cybersecurity guarantees the safety of our online construction training platforms, giving learners and partners peace of mind.

Ofsted



In our most recent Ofsted monitoring visit, Construction Helpline was recognized for making significant progress in improving safeguarding arrangements. Inspectors commended the expertise and professionalism of our tutors, the high quality of the training we provide, and the robust measures we've implemented to support learner safety and well-being. They noted our clear and effective safeguarding systems, the comprehensive training provided to staff, and the guidance given to learners on staying safe in the workplace and beyond. This positive outcome reflects our dedication to delivering exceptional training while fostering a safe and supportive learning environment.

[Learn more about our experience with Ofsted](#)



Our Partnerships

Hosted by Our CEO, Umer Mansoor

Our CEO, Umer Mansoor, frequently hosts and attends events, bringing together **professionals** from diverse industry backgrounds. These **events foster collaboration** and discussions on key topics like **diversity and inclusion in construction**. Through these collaborations, we aim to create a more **equitable and inclusive industry** for all.

Notable Guests Include:

- **Amos Simba** (BPIC)
- **Rebecca Lovelace** (Building People)
- **Christina Demetriou** (Recycled Material Supplies)



London Youth Rowing

CHL proudly participated in **London Youth Rowing's "Race the River Thames" challenge**, completing an impressive 346 km. Our efforts were endorsed by **Andy Triggs Hodge, OBE, a triple Olympic Gold Medallist and quadruple World Champion**. Together, we raised funds for **LYR and MIND**, championing both youth development and mental health awareness.





Interested in how we can help you?
Get in touch today.

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